

Rules & Regulations of CJ's Canine Country Club

Hours of Operation:

Daycare: Monday – Saturday: 6:00am-6:30pm (Drop-off by 11:00am at the latest)

Overnight Lodging: Monday – Saturday: 6:00am-6:30pm & Sunday: 8am - 9am & 3pm - 4pm

To ensure the safety and health of all dogs, customers and staff at CJ's Canine Country Club we require all clients to comply with the following rules and regulations and fill out the Off-Leash Play Application. This can be downloaded and printed or picked up in person. This application needs to be returned to give us at most 48hrs to review before we would schedule your evaluation. There are several reasons why your pup might not be able to join a large pack of dogs and this evaluation process will help us better determine if we feel Classic Daycare is the best fit for your pup.

***Please Note:** If you recently have acquired your dog, we do require they must be living in your home for at least 4 weeks before they'll become eligible for our evaluation process. This is to ensure they are happy and healthy before they are put into this kind of environment.

Health: All dogs must be in good health. Dogs that have been ill with a communicable condition in the past 30 days will require veterinarian certification of health to be admitted or readmitted.

Vaccinations: All dogs must be up to date on vaccines. Parents must submit verification from their veterinarians that their dogs have current Rabies, Distemper, Bordetella **AND** Canine Influenza.

Flea & Tick and Heartworm Prevention: All dogs must be on Flea & Tick and Heartworm Prevention year-round, as well as providing proof.

Spay/Neuter: All dogs must be spayed or neutered (unless they are under 6 months of age or vet recommends otherwise). If vet recommends otherwise, we will need a statement from the vet and your dog will be placed into Concierge Daycare until the alteration takes place.

Behavior: All dogs must pass CJ's Canine Country Club's Formal evaluation process before becoming a member of the pack. All dogs must be non-aggressive and not food or toy protective. Please remember that your pet will be spending time with other pets and that their safety and health is our main priority. Keep in mind, although it is a supervised play, your dog still may acquire an occasional nip or scratch.

Age: 12 weeks and older (Coming Soon: Puppy Socialization 8-16 weeks)

Fees: Due and payable at the time of drop-off. Cash, check, and credit card are accepted. For all credit card transactions, we do pass along a 2.75% convenience fee of your total bill. This does not automatically implement itself when doing an online purchase. In those cases, we ask the convenience fee be paid at your arrival. Discounted packages are provided only if they are paid in advance. Pre-paid packages are non-refundable and are good for 60 days starting on day of purchase.

Dog Checks: Our staff is trained to do "Dog Checks". Dog checks are done at arrival, mid-day and before they leave to ensure we are aware of any knock, scratch, broken nail, cough, etc. Dog check findings are noted or dealt with properly. We do check from ears to the tip of their tails.

However, occasionally something could be missed due to the pups excitement at the time of a Dog Check.

***Please Note:** Your pups nails MUST be properly maintained for safety reasons during group play. We will advise you if your pups nails need some care. If that is the case, you can schedule a Pawdicure at your next visit. If after being informed of the safety hazard and no action is taken by the next visit, our groomer will do the pawdicure and you will be charged for the service at pick-up.

***Please Note:** CJ's closes promptly at the scheduled closing time. If you cannot return to pick up your dog by closing, a late fee off \$20 applies for the first half hour and after that is considered a night of Lodging and is charged at the standard lodging rate.

Before entering the daycare you must understand and approve the following:

- Every dog reacts differently, especially in this sort of environment. Dogs by nature, are unpredictable, and therefore present a certain level of risk when participating in group activities.
- In the case of an emergency I authorize CJ's Canine Country Club to transport my dog(s) to and from the facility to seek medical attention as needed. I grant CJ's Canine Country Club and/or its agents' full power of decision concerning the care and well-being of my dog(s) and will be responsible for reimbursing all incurred medical costs to CJ's Canine Country Club.
- Dogs at play during the regular daycare day can get dirty. A bath and brush out can be requested and scheduled at an additional cost. Excessively long toenails may cause injury. I will be notified if my dog's nails are too long, and if at my next visit the nails have not been trimmed, CJ's Canine Country Club will have them trimmed at my expense.
- Any behavior deemed dangerous or inappropriate by CJ's Canine Country Club personnel may result in dismissal of my dog(s) from the programs.
- Photographs, videos or other digital recordings will be taken at the facility of the dogs, customers and staff on a regular basis for use of advertising by CJ's Canine Country Club. I give CJ's Canine Country Club permission to use, reproduce and alter images in print or electronic format, including on the internet.

Owner's Signature

Date